

Room rate notes

Rates include all applicable taxes.

Payment Policy

Deposit: 20% deposit is needed to secure your reservation. For reservations applying to July

and August, the remaining balance should be paid **21 days prior to arrival.**

For reservations, applying to other months the remaining balance can be paid upon arrival.

Forms of payment: Bank certified checks / cash

Utilities i.e. heating/electricity/water are included in the rental price.

Extra services available:

After discussion all services can be made available to guests

- ▶ Maid service (cost/hour)
- ▶ Cook service (cost/hour)
- ▶ Linen change / maid service (cost)
- ▶ Chauffeur/driver (cost)
- ▶ Airport transfer (cost)
- ▶ Babysitting service (cost)

Children Policy

Children up to 14 years old are accommodated in Villas free of charge.

Baby cots and high chairs are provided free of charge along with other facilities for babies.

Check In Policy

Check In time: 14:00

Check Out time: 12:00

Cancellation Policy

This rate allows booking modifications or cancellation without charges up to **Monday 30**

April 2012**Late Cancellation Penalty**

- For reservations cancelled up to 30 days prior to arrival the cancellation fee is 40% of the total reservation amount.
- For reservations cancelled up to 7 days prior to arrival the cancellation fee is 70% of the total reservation amount.
- In case of non-show or early departure the cancellation fee is 100% of the total reservation amount.

Operating Period: 1st April until 30th October 2012

Extras: Welcome food pack on arrival with expensive wines (red and white), Champaign, luxury toiletries for guests use, hamper with fruits and breakfast facilities.(All facilities are free of charge)

4 times per week cleaning and maiden services full of charge(including change over day) and 3 times per week linen and towel change.

Personal Concierge, gardener and pool cleaner.

Important Note for Online Bookings:

Guests making a reservation will receive an email with the summary stating details of their booking. To ensure validity, all reservations are also confirmed by the villa's reservations office within 24 hours.